



# 24 Hour Online Marking Guarantee

## Terms and Conditions

**If you're super keen to kick start your new career and need fast assessment marking, you can pay a flat fee for a 24 hour turnaround on your online assessments on business days.**

### Fees

The fee for the 24 Hour Online Marking Guarantee is \$200 for short courses (Registration, RLA, Blocks) and \$500 for the Real Estate Agent Licence course.

### How do I book?

To lock in your 24 Hour Online Marking Guarantee, simply fill out a Miscellaneous Payment Form and send to [courses@reiq.com.au](mailto:courses@reiq.com.au). Once you lock in your 24 Hour Online Marking Guarantee, you'll receive instructions on how to activate your 24 hour marking each time you submit your assessment online.

### The Guarantee

24 Hour Online Marking Guarantee is only available to students submitting assessments online. The 24 Hour Online Marking Guarantee applies to business days (8.30-5pm Monday-Friday) only, and excludes all weekends and public holidays. Examples of the 24 hour marking timeframe include:

- If you submit an assessment at 5pm on a Monday, it will be marked by 5pm Tuesday.
- If you submit an assessment at 5pm on a Friday, it will be marked by 5pm Monday.
- If you submit an assessment at any time over a weekend and the Monday is a normal business day, your assessment will be marked by 8.30am Tuesday.
- If you submit an assessment at 3pm on Thursday 25 January 2018, it will be marked by 3pm Monday 29 January 2018 because Friday 26 January 2018 is a public holiday.

The 24 Hour Online Marking Guarantee is not a guarantee of a 'Competent' assessment result. It simply provides you with the result of your assessment within the 24 hours, which may be 'Not Yet Competent' or 'Competent'. We encourage you to take advantage of REIQ's Assessment Support prior to submitting each assessment to ensure that you have the best chance of a competent result.

24 Hour Online Marking Guarantee offer commences 1 November 2016, and may only be used by students in the normal timeframe of their course. Once a student has passed their course completion timeframe (six months for short courses and twelve months for the Real Estate Agent Licence course), the 24 Hour Online Marking Guarantee will not apply.

**If you have paid for a 24 Hour Online Marking Guarantee and we don't meet our obligations, we will refund the additional 24 Hour Online Marking Guarantee fee PLUS 50% of your course fees.**