



Secret Shopper Service

Prices start at **\$1,320**
including GST

Assessment and reporting services include:

- Monitoring of customer service standards for telephone, email and inspection enquiries
- Accuracy of advice given by salespeople or property managers responding to targeted questions
- Follow-up service
- Assessment of specific areas of concern

Consultancy registration form



Consultancy Topic

Consultancy date

Location

Cost \$

Number of attendees

Return completed form to:

Fax: 3249 6262

Mail: REIQ, PO Box 1555,
Coorparoo DC Qld 4151

Email: courses@reiq.com.au

For information regarding any of our consultancy services go to our website www.reiq.com, email or phone 3249 7362

Please note: Your consultancy will only be confirmed once payment is received by the REIQ.

Mr Mrs Miss Ms

First name Middle initial Last name

Office name

Business address

P/Code

Phone (work) Mobile

Email

Payment must be received prior to the session | Payment method (Please tick appropriate box)

Cheque (please make cheques payable to the Real Estate Institute of Queensland)

REIQ Account Membership No Amount

Authorised REIQ Account Signatory Signatory Name (Please Print)

MasterCard Visa Amount

Card No Expiry /

Name of cardholder Signature of cardholder

Cancellation/Refund policy: Transfer of dates may be made at no cost, however at least five business days notice is required. A cancellation fee of 20% of total quote will be incurred if booking is cancelled within three weeks of session date and 50% of total quote if cancelled within five days of session date.

I have read and understand the REIQ Cancellation/Refund policy above.

SIGNATURE:

Privacy Policy

The personal information you have provided on this form may be used to contact you with information on new products, services and industry events, or simply to participate in member surveys. The vast majority of our members and non-member clients welcome this communication. However, in full recognition and respect of your privacy rights, we would like to confirm this with you. You can withdraw this permission at any time by making contact with us. Please note: Our primary forms of communication with students are email (for course confirmation) and phone (for clarification of course details). Please tick the following boxes to indicate how you would like us to contact you. To view our full Privacy Policy | reiq.com | (07) 3249 7347

Please contact be by mail Please contact me by fax/phone Please contact me by email